



DEPARTMENT OF THE ARMY
NORTHERN EUROPE DISTRICT VETERINARY COMMAND
CMR 488
APO AE 09088

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ATTENTION: 08

MCVS-EUN

15 May 2009

MEMORANDUM FOR Commander, Europe Regional Veterinary Command, APO AE 09042

SUBJECT: Request for Waiver for NEUDVC Veterinary Treatment Facilities to Allow Limited Access for DOD / DoDDS Civilians

1. Request the Northern Europe District Veterinary Command (NEUDVC) Veterinary Treatment Facilities (VTF) be authorized to treat Department of Defense (DOD) civilian employees' pets and Department of Defense Dependent Schools (DoDDS) civilian employees' pets on a space available, limited access basis as described below.

a. DOD and DoDDS civilian employees are allowed access to the NEUDVC VTFs on a space available basis to be determined by the Branch Chief. If the Branch Chief determines the civilian population cannot be supported, access to care within the VTF may be restricted to approved personnel only. Approved personnel are those individuals that are enrolled in the Defense Enrollment / Eligibility Reporting System (DEERS) to include Active Duty, Retirees, and Activated Reservists IAW AR 40-905.

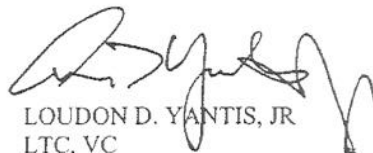
b. In cases where the Branch Chief determines veterinary care will be provided to DOD and DoDDS civilian pets in the VTFs in their area of responsibility, the access will be limited to preventative medicine only. Preventative medicine is defined by a routine 68T appointment that may include vaccinations, health certificates, and parasite control measures. By definition, this does not include a doctor's visit. The clients should be referred to a civilian veterinarian located off post if a doctor's visit is requested or required.

2. The implementation of this policy will begin on 1 July 2009. The time between the approval of this memorandum and 1 July 2009 will be used to educate the VTF clientele and staff. Contact information for civilian veterinarians must be provided to any DOD and DoDDS customers. VTF staff must be trained on how to communicate this policy to the customers and how to read Common Access Cards (CAC) in order to identify individuals that are approved for access to the VTF.

a. All means of educating the public may be utilized prior to implementation of this policy. VTF staff should make every effort to refer customers to civilian veterinarians without causing hardship or stress to the customer.

b. VTF staff must be able to identify those clients that are approved for full access to the VTF. These individuals will have "medical" on the back of their CAC cards. Retirees must present their 'retiree' ID card that shows "medical". "MWR", "Medical on space available basis", or "Medical: direct only when TDY /TAD or stationed overseas on a space available, fully reimbursable basis" on a CAC does not indicate DEERS member and is subject to space available access only.

3. POC for this memorandum is LTC Loudon Yantis at DSN 314-493-4340 or loudon.d.yantis@eur.army.mil.


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Commanding